MEDICAL SECURITY PROGRAM

What is the Medical Security Program (MSP)?
A program to register residents of Orange, Seminole, Lake, Osceola and Brevard counties who, for reasons relating to mental health or medical disabilities, may wander, come in contact with law enforcement, or fail to return home when expected.

Who should participate in this voluntary program?
Mental health patrons, mentally challenged individuals and those with special needs who tend to wander and become disoriented.

How do we participate in the MSP?
To register someone in the Medical Security Program, contact the Mental Health Association of Central Florida. They will assist you in filling out the required enrollment form. Registration is voluntary. A photo of the registered person will be taken for an identification card and enrollment form.

This form, along with one photo, will be sent to the Orange County Sheriff’s Office Communications Center to be entered into the county computer system for access by law enforcement agencies only.

What identification methods are available for the MSP?
The Mental Health Association of Central Florida will provide a photo ID card and a bracelet for the enrollee to wear. The enrollee’s name and address will appear along with the access code on ID cards.

The enrollee will be identifiable to area law enforcement by the 9-digit access code on the bracelet and ID card. If the individual is in need of assistance, local law enforcement can obtain necessary information to assist this person.

For more information or to register, contact:

Mental Health Association of Central Florida
1525 East Robinson Street
Orlando, Florida 32801
407-898-0110
www.mhacf.org

Orange County Sheriff’s Office
Central Operations
407-254-7000

Non-Emergency Complaint Line
407-836-HELP (4357)
Emergency
911

Providing a means of identifying your loved ones when they cannot speak for themselves.
With the rapidly increasing numbers of senior citizens living in Florida, we are fully aware that the number of individuals found wandering or in a confused state is also rising. One way to help law enforcement is for you to enroll your loved ones in the appropriate identification program so we can quickly and safely return them to you.

There are two distinct programs available to the Central Florida community - Safe Return by the Alzheimer’s Association and the Medical Security Program by the Mental Health Association.

Alzheimer’s disease causes millions of Americans to lose the ability to recognize familiar places and faces. Many people cannot even remember their name or address. They may become disoriented and lost in their neighborhood or far from home.

It is common for a person with Alzheimer’s disease to wander; many do repeatedly. This behavior can be dangerous, even lifethreatening, to individuals and stressful for caregivers.

There is help. The Alzheimer’s Association Safe ReturnTM program assists in the safe return of individuals with Alzheimer’s or a related dementia who wander and become lost.

Support
If an enrollee is missing, Alzheimer’s Association Safe ReturnTM can fax the person’s information and photo to local law enforcement.

If an enrollee is found, a citizen or law official can call the 800-number on the identification products. Safe ReturnTM can access enrollee information and notify listed contacts.

Identification
With an enrollment fee in Alzheimer’s Association Safe ReturnTM, you receive the following products:

1. Engraved identification bracelet or necklace and iron-on clothing labels.
2. Caregiver checklist, key chain, lapel pin, refrigerator magnet, stickers and wallet cards.
3. For an additional fee, you’ll receive caregiver jewelry. In an emergency, it alerts others that you provide care for a person enrolled in Alzheimer’s Association Safe ReturnTM.

Assistance
Alzheimer’s Association Safe ReturnTM is a nationwide identification, support and enrollment program working at the community level. Safe Return provides assistance whether a person becomes lost locally or far from home.

Assistance is available 24 hours, every day, whenever a person is lost or found.

For more information on this program, please contact:

Alzheimer’s Association
Central and North Florida Chapter
378 Center Ponte Circle, Suite 1280
Altamonte Springs, Florida 32701
407-951-7992

HELPLINE
1-800-272-3900

Safe Return
1-800-572-1122

Website: www.alz.org/safereturn

The Safe Return program is available only to those diagnosed with Alzheimers and related disorders. Others may enroll in the Medical Security Program. (See information on reverse side.)