

JOIN THE SENIOR RESOURCE ALLIANCE AMERICORPS PROGRAM

Aging & Disability Resource Program

Is designed to reach out to clients who had indicated a need for assistance in the past; to determine if they are still needing assistance and point them in the right direction to appropriate programs and services. Calls that come into the ADRC vary, but they are all from people who need some form of assistance.



Service Member Will:

- Assist individuals with navigating health-related services/programs
- Make 80 - 100 calls to seniors and disabled per week reminding them of their upcoming appointment using the script provided by SRA
- Answer caller inquiries related to information and referral concerning aging-related programs, services, and activities
- Identifies resources to meet the needs of callers and ensures good customer relations
- Collects and maintains accurate records of caller requests using the Refer computer software for appropriate documenting and reporting
- Work in collaboration with Information & Referral Specialists in identifying and obtaining resources for callers
- Attend training events in order to comply with the Outreach and Targeting Plans

Opportunities

- Mentorship Commitment
- A Year of Service Commitment
- Immersive Community Experience
- Be A Member National Service Movement
- Future Career Opportunities

Benefits

- Up to \$1,388.80 Monthly Living Stipend
- Between \$1,342.50 - \$4,441.50 Educational Award
- Federal Student Loan Forbearance
- Professional Development

Service Terms:

- November to July, 2022 (**10 months**)
- January to July, 2022 (**7 months**)
- May to July, 2022 (**3 months**)

Who Can Apply

- Able to meet service hours & time frame as outlined.
- At least 18 years of age at time of service
- High School Diploma or GED
- U.S Citizen, U.S National, or lawful permanent resident
- Able to pass background checks.

County Location:

- Brevard • Orange • Osceola • Seminole.

Contact:

Patrick Odoyo
AmeriCorps - Program Manager.
Phone/Fax: [407] 514-1813
Direct Line: [321] 210 9291
patrick.odoyo@sraflorida.org
www.seniorresourcealliance.org